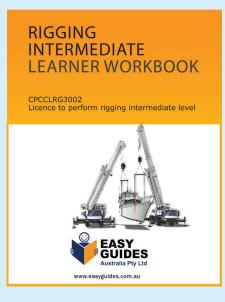
# The benefits of using a Trainer Value Pack









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# LEARNER GUIDE





# Excavator

## TICKET

### RIIMP0320F

Conduct civil construction excavator operations

**EQUIVALENT TO — RIIMPO320E** 



**Industry Training Resources** 

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## Introduction to Excavator



### INTRODUCTION TO EXCAVATOR

### Introduction to excavator

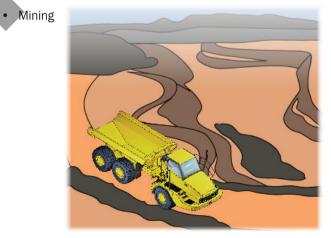
An excavator is a machine that moves on tracks or tyres. The body can slew a full 360° without changing the position of the wheels/tracks. You use an excavator to excavate (dig), lift and carry materials. If you are planning to drive an excavator on public roads, it must be registered.



### What industries do you use an excavator in?

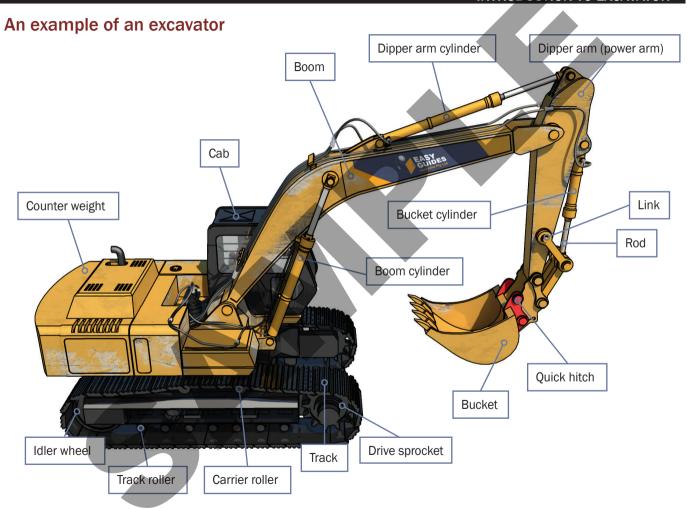
Civil construction





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### INTRODUCTION TO EXCAVATOR



Calculations (continued)

### Loading a truck to capacity

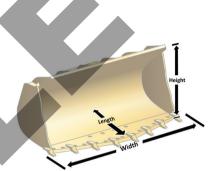
This truck has an 8 tonne load capacity. Dry beach sand weighs 2 tonnes per cubic metre.

How many buckets will it take to fill the truck to capacity using a bucket with these dimensions?

Bucket dimensions:

• Length = 1 metre

• Width = 2 metres



### Step 1:

To calculate the capacity of the bucket, use the formula:

$$L \times W \times H \div 2$$

$$1 \times 2 \times 1 \div 2$$

= 1 cubic metre

Capacity of the bucket

= 1 cubic metre

### Step 2:

The weight of dry sand is known (see Table of Common Weights).

Dry sand weighs 2 tonnes per cubic metre

Weight of material

= 2 tonnes (per cubic metre)

### Step 3:

The bucket has a capacity of 1 cubic metre. So a full bucket of dry sand will weigh 2 tonnes.

Bucket capacity

Weight of material (per cubic metre)

Height = 1 metre

 $1 \times 2 = 2$  tonnes

Each full bucket of dry beach sand weighs 2 tonnes.

### Step 4:

Truck load capacity is 8 tonnes.

8 tonnes (truck)

- ÷ 2 tonnes (per bucket)
- = 4 buckets

#### Answer:

It will take 4 buckets of sand to fill the truck to capacity.

## Identify and control hazards





### **QUESTION 30**

#### ...CONTINUED FROM PREVIOUS PAGE

What does the safety plan tell you?

How to use tools, plant and equipment safely



Emergency procedures and exits



How to park safely and where to park



Control hazards and risks



### **QUESTION 37**

What does the traffic management plan (TMP) tell you?

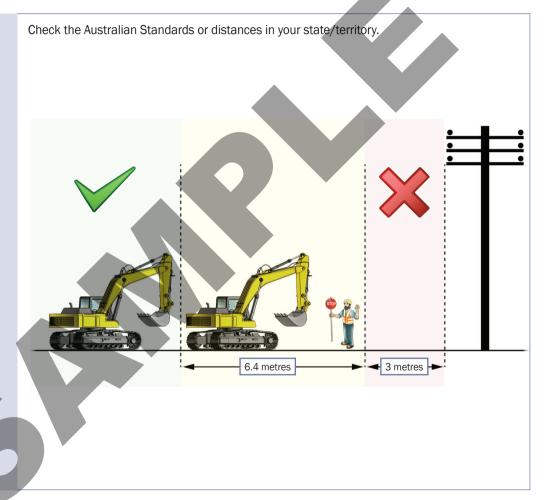
It tells you how to control vehicles in and around the worksite. It helps keep the site safe for you and others.

You may require a traffic control licence in your state or territory.



### **QUESTION 43**

What is the minimum safe distance from powerlines?



### **EXCAVATOR**

## **Learner Workbook**



## **STUDENT COPY**

RIIMPO320F – Conduct civil construction excavator operations



This resource was developed by:



**Version 2.1 – June 2022** 



| Learner Name: _      |       |
|----------------------|-------|
| -<br>Student Number: | Date: |

### Contents

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### **Knowledge Assessment**



The assessor must be satisfied the candidate has successfully demonstrated each element and performance criteria contained in the Unit of Competency.

### **Knowledge Assessment Instructions**



- 1. This assessment should be completed in writing (pen not pencil). However, where necessary it may be undertaken verbally. If verbal assessment is undertaken the candidates' responses must be clearly recorded by the assessor. The assessor must clearly note on the assessment that it was undertaken verbally.
- 2. Candidates should be allowed 10 minutes reading time before commencing the assessment and a further 180 minutes to complete the assessment.
- 3. The assessment should be completed in a quiet area free from distraction.
- 4. The assessment is to be completed without the assistance of learning resources. Students may ask the assessor for assistance to clarify questions they do not understand.
- 5. A pass mark of 90% (135/156) must be achieved for a satisfactory result. The assessor must provide feedback to the candidate to clarify any answers deemed to be incorrect.
- 6. Reasonable adjustment to the assessment is to be made by the assessor where deemed necessary.



| Question 10                                    |                          |                   |                    |  |
|--|--------------------------|-------------------|--------------------|--|
| If a fire starts what are                      | e four (4) steps that sh | nould be taken?   |                    |  |
|  |                          |                   |                    |  |
| Question 11                                    |                          |                   |                    |  |
| How do you choose an                           | d set up a location fo   | r a stockpile?    |                    |  |
|  |                          |                   |                    |  |
| Question 12                                    |                          |                   |                    |  |
| How can you find out to Specifications include |                          | limits of the mac | hine you will use? |  |

- Load capacity
- Bucket height, volume and width
- Lift height
- Dump clearance.

### **Question 13**

# How do you find the cubic capacity of an excavator bucket? Length

| Question 14                    |  |
|--------------------------------|--|
| How can you find out the maxim | num safe working load (SWL) of the excavator?  |
|                                |  |
|                                | Solate of the second of the se |

### **Question 15**

Using the information provided on the load chart below, determine how much can the excavator lift in the following configuration?

- Radius = 4.6 m
- Hook height = 1.5 m over side.

|             |                |             |               | Excav       | ator load   | Chart       |              |           |        |        |
|-------------|----------------|-------------|---------------|-------------|-------------|-------------|--------------|-----------|--------|--------|
|             |                | 22 tonne ex | cavator fitte | ed with a 3 | .05m long a | rm, 1m³ buc | ket and 600n | nm slides |        |        |
| Radius      | Max reach 7.6m |             | 6.1m          |             | 4.6m        |             | 3.0m         |           |        |        |
| Hook height | Front          | Side        | Front         | Side        | Front       | Side        | Front        | Side      | Front  | Side   |
| 6.1 m       | *3100          | *3100       | *3450         | *3250       |             |             |              |           |        |        |
| 4.6 m       | *3150          | 2650        | *3950         | 3250        | *4100       | *4100       |              |           |        |        |
| 3.0 m       | *3300          | 2400        | *4450         | 3050        | *5050       | 4500        | *6450        | *6450     | *10750 | *10750 |
| 1.5 m       | 3550           | 2300        | 4550          | 2950        | *6050       | 4200        | *8300        | *6450     | 8450   | *5450  |
| 0 m         | 3600           | 2300        | 4450          | 2850        | 6200        | 4000        | *9650        | 6050      | *6900  | *6900  |
| -1.5 m      | 3900           | 2500        | 4350          | 2750        | 6100        | 3850        | *9650        | 6050      | *10200 | *10200 |
| -3.0 m      | 4654           | 2950        |               |             | 6100        | 3900        | 9650         | 6000      | *14900 | 12300  |
| -4.6 m      | 6650           | 4250        |               |             |             |             | 9200         | 6100      | *13800 | 12700  |

The ratings are based on 75% tipping load, stationary on firm level ground as per AS 1418.5.

 $<sup>\</sup>ensuremath{^*}$  The ratings do not exceed 87% of hydraulic lifting capacity of 75% of tipping load.

For 'pick and carry loads' on firm level ground the load shall not be greater than 66.7% of tipping load as per AS1418.5 OR 89.9% of the SWL. Where ground is sloping, rough or not firm, the load must be dramatically reduced.

### **Question 62**

| When do you test and inspect the everyster' | )                      |          |
|---|------------------------|----------|
| When do you test and inspect the excavator? |                        |          |
|   |                        |          |
|   |                        |          |
|   |                        |          |
|   |                        |          |
|   |                        | 20000000 |
| Question 63                                 |                        |          |
|   |                        |          |
| What pre-operational checks do you do befo  | re using the excavator | , All    |
|   |                        |          |
|   |                        |          |
|   |                        |          |
|   |                        |          |
|   |                        |          |
|   |                        |          |
| Question 64                                 |                        |          |
| What attachment checks do you do?           |                        |          |
| ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,     |                        |          |
|   | /                      |          |
|   |                        |          |
|   | MA                     |          |
|   |                        |          |
|   | y U                    |          |
| Question 65                                 |                        |          |
| Question 03                                 |                        |          |

### What are some common parts that wear or get damaged on an excavator?

Answer may include but is not limited to:

- Teeth on the bucket or attachment
- Track wear and damage
- Drive belts
- Hoses



### **Practical Assessment**



The assessor must be satisfied the candidate has successfully demonstrated each element and performance criteria contained in the Unit of Competency.

It is the assessor's responsibility to decide if the candidate has competently demonstrated a skill. The assessor may question a candidate further if their demonstration needs clarification.



### **Practical assessment instructions**



Practical assessment should be performed in a normal working environment where possible. However, under some circumstances may occur in a simulated work environment (refer to assessment conditions for further information).

#### The Assessor must:

- Clearly explain to the candidate what is expected of them
- Check that the candidate has been provided with the necessary tools and equipment
- Complete checklists as the candidate goes through the tasks
- Only question a candidate during a practical task if it is safe to do so
- Stop the assessment immediately if the candidate is doing something dangerous
- Stop the assessment immediately if the machine or objects are likely to be damaged
- Inform the candidate of the result of the assessment

If an assessor needs to stop the assessment because of danger or possible damage, the candidate must be marked as not yet competent. If the assessment is stopped, further training would need to take place before a re-assessment can be undertaken.

Tasks in the assessment do not have to be assessed in isolation, the may be done as one continual task, a simple example of this may be to:

### Summary of practical assessment task.



The candidate is to demonstrate the ability to:

- Operate an excavator,
- Distribute and
- Place Materials,
- Safely, effectively and efficiently following workplace procedures to carry out work activity on at least two occasions using at least two attachments on each occasion.

The assessor is to submit 2 work orders to candidate to follow which outlines work to be performed for at least 2 different material types such as the following:

- mixing materials
- stripping/spreading materials
- trench excavation
- backfilling
- lifting and carry materials
- loading dump trucks, wagons, hoppers or chutes
- cutting/boxing

Attachments that can be used are the following:

| extending devices                 |
|-----------------------------------|
| tilt bucket                       |
| buckets                           |
| compaction wheel                  |
| ripper, $\square$ plate compactor |
| rock breaker                      |
| auger                             |
| broom                             |
| mower/slasher                     |
| forklift                          |
| A in 1 hucket and free /rock grah |

Examples of a work order / job (requirements), might be the following;

**Example 1 / Work Order 1.** Dig a trench so that concrete sewerage pipe can be laid and place concrete pipe into trench then back fill in trench. Use rock breaker to break up concrete of foot path and drive way to place sewerage pipe.

**Example 2 / Work Order 2.** Move a large amount of gravel from front of a house to the back of a house to form a flat drive way. Then move any excess dirt from site into a dump truck.

**Note:** Performing the actual practical task must be filmed and noted of where the video file is stored.

### **Practical Assessment – Check List**

The skills and knowledge required to operate an excavator to load, distribute and place materials, work must be performed on at least two occasions and carrying out the actual practical task must be filmed and noted of where the video file is stored.

### Practical Assessment 1 - Pre-Start



| Observation performed when performing Practical Task  1 from work order provided (Job 1, Job 2)   | Yes | No | N/A | Job 1 | Job 2 |
|---|-----|----|-----|-------|-------|
| Candidate:  |     |    |     |       |       |
| Located and apply relevant documentation, policies and procedures.  |     |    |     |       |       |
| Locates operator's manual for excavator and finds requirements for pre-start and start-up checks.   |     |    |     |       |       |
| Locates site policies and procedures for personal protective equipment requirements when operating excavator.   |     |    |     |       |       |
| ☐ Candidate displays preparedness for emergency situations by outlining the steps to be taken in the case of a fire or accident.  |     |    |     |       |       |
| ☐ Interrupt work order or requirements before performing work task.   |     |    |     |       |       |
| Selected and wear personal protective equipment.  |     |    |     |       |       |
| PPE selected must be as per site policies and relevant to the task. As a minimum MUST include appropriate footwear, Hi-visibility workwear and hard hat.  |     |    |     |       |       |
| PPE must be checked for serviceability and correctly fitted.  |     |    |     |       |       |
| Conducted pre-start inspection of excavator.  |     |    |     |       |       |
| Pre-start check is carried out as per operators manual and workplace policies and procedures. Where possible a completed pre-start checklist should be provided as supporting evidence.   |     |    |     |       |       |
| <ul> <li>During inspection the candidate must identify and/or verbalise<br/>any common faults they are looking for.</li> </ul>  |     |    |     |       |       |
| ☐ Faults and/or damage found during inspection must be managed as per workplace policies and procedures. This should include, tagging out faulty equipment, isolating faulty equipment, reporting to the appropriate person and recording in a logbook. If no faults or damage are found the candidate must verbalise the procedure for the worksite to the assessor. |     |    |     |       |       |
| Carried out vehicle refuelling requirements and procedures where applicable.  |     |    |     |       |       |
| ☐ Candidate must refuel the excavator when necessary. The candidate must refer to workplace policies and procedures for refuelling.   |     |    |     |       |       |

# Excavator



### RIIMP0320F

**Conduct civil construction excavator operations** 







### **Contents**

| Operator, employer, supervisor and training details       | (i) |
|---|-----|
|   |     |
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| Operate excavator in line with established requirements   | 24  |
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| Select, remove, fit and use attachments for a excavator   | 48  |
|   |     |
| Prepare to relocate the excavator                         | 60  |
| Conduct housekeeping activities                           | 68  |
|   |     |

### How to use this logbook

- 1. Fill out the details at the start of this logbook operator's name, address etc.
- 2. Wear the personal protective equipment (PPE) you need to wear.
- 3. After you have finished working, you can start filling out your logbook. Start by writing down the work you have done.
- 4. Make sure you fill in each section of your logbook. Your supervisor will sign the supervisor section if s/he believes the details are correct and the tasks have been completed in a satisfactory way.



| Element/Work tasks   | Description of work/training performed   |
|--|--|
| PC 1.3  Hazards and environmental issues  Identify hazards and environmental issues, assess the risks and implement control measures in line with workplace policies | I looked around the site and found that a busy footpath was near my working area. My excavator had a slasher attachment for cutting grass. People walking by might be at risk. I put up signs to warn people of the danger nearby.   |
|  | I had to use the excavator near a trench. The trench was about 2 metres deep. No one had put up any warning signs or barriers. I put up a row of barricades 3 metres away from the trench. This would give me a safe working distance and also keep other people away from the trench. |
|  | The job I had to do was to cut grass using a slasher. I backed the excavator up to the slasher. I turned the excavator off and put the hand brake on. I connected the slasher to the power take off. I got back on the excavator and started work.                                     |

| Date/time                                    | No. of hours | Machine details  | Supervisor/competent person   |
|--|--------------|--|---|
| Date:  | 15 minutes   | Make:         Komatsu           Model:         PC300-7           Serial No:         26800741 | Name: Nathan Deeman Signed: Nathan D Experience/qualifications: 20 years on the job experience and Cert IV                                  |
| Date: 22 / 03 / 2016 Start time: 10.30 am pm | 5 minutes    | Make: Komatsu  Model: PC300-7  Serial No: 26800741   | Name: Nathan Deeman Signed: Nathan D Experience/qualifications: 20 years on the job experience and Cert IV                                  |
| Date: 23 / 03 / 2016 Start time:ampm         | 20 minutes   | Make:         Komatsu           Model:         PC300-7           Serial No:         26800741 | Name: Sam Hasseron Signed: S.H. Experience/qualifications: Cert IV in Training & Assessing and RII RTO Statement of Attainment in excavator |

| Notes |  |
|-------|--|
|       |  |
|       |  |
|       |  |
|       |  |
|       |  |
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|       |  |
|       |  |
|       |  |
|       |  |
|       |  |
|       |  |
|       |  |
|       |  |

## Element 1

# Plan and prepare for excavator operations



| Element/Work tasks  | Description of work/training performed |
|---|--|
| PC 1.1 Access, interpret and apply excavator operations documentation |  |
|   |  |
|   |  |

| Date/time       | No. of hours | Machine details | Supervisor/competent person |
|-----------------|--------------|-----------------|-----------------------------|
| Date:           |              | Make:           | Name:<br>Signed:            |
| Start time:ampm |              | Serial No:      | Experience/qualifications:  |
| ·               |              |                 |                             |
| Date:           |              | Make:           | Name: Signed:               |
| Start time:ampm | •            | Serial No:      | Experience/qualifications:  |
| Date:           |              | Make:<br>Model: | Name:<br>Signed:            |
| Start time:ampm |              | Serial No:      | Experience/qualifications:  |

### Element 2

# Operate excavator in line with established requirements to complete

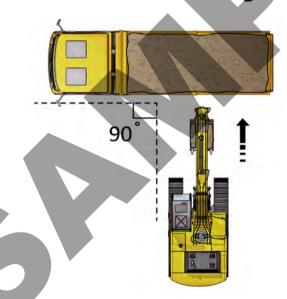


| Element/Work tasks   | Description of work/training performed |
|--|--|
| PC 2.1  Carry out prestart and start-up checks in line with workplace procedures |  |
|  |  |
|  |  |

| Date/time   | No. of hours  | Machine details   | Supervisor/competent person         |
|-------------|---------------|-------------------|-------------------------------------|
| Date:       |               | Make:             | Name:                               |
| Start time: |               | Model: Serial No: | Signed:  Experience/qualifications: |
| pm          |               |                   |                                     |
| Date:       |               | Make:             | Name:                               |
| Start time: |               | Model: Serial No: | Signed: Experience/qualifications:  |
| pm          |               |                   |                                     |
| Date:       |               | Make:             | Name:                               |
| Start time: | <b>&gt; W</b> | Model: Serial No: | Signed:  Experience/qualifications: |
| am pm       |               |                   |                                     |
|             |               |                   |                                     |

## Element 3

# Lift, carry and place materials to complete work activity



| Element/Work tasks   | Description of work/training performed |
|--|--|
| PC 3.1   |  |
| <b>Establish weight of load</b> and ensure it is within safe operational limits of the machine |  |
|  |  |
|  |  |

| Date/time   | No. of hours | Machine details   | Supervisor/competent person         |
|-------------|--------------|-------------------|-------------------------------------|
| Date:       |              | Make:             | Name:                               |
| Start time: |              | Model: Serial No: | Signed:  Experience/qualifications: |
| pm          |              |                   |                                     |
| Date:       |              | Make:             | Name:                               |
| Start time: |              | Model: Serial No: | Signed: Experience/qualifications:  |
| pm          |              |                   |                                     |
| Date:       |              | Make:             | Name:                               |
| Start time: |              | Model: Serial No: | Signed: Experience/qualifications:  |
| am pm       |              |                   |                                     |

| Element/Work tasks   | Description of work/training performed |
|--|--|
| PC 3.2   |  |
| Use lifting gear within safe working load requirements and in line with workplace requirements |  |
|  |  |
|  |  |

# Excavator

# **Mapping Document**

RIIMPO320F Conduct civil construction excavator operations





The information and questions contained in the Learner Guide and PowerPoint presentation have been mapped to the elements, performance criteria, and knowledge evidence for the unit of competency RIIMPO320F Conduct civil construction excavator operations.

### **Elements and Performance Criteria**

### Element 1 - Plan and prepare for excavator operations

| Performance Criteria Learner Guide/PowerPoint  |  | Formative Assessment  |  | Summative Assessment   |
|--|--|---|--|--|
| 1.1 Access, interpret and apply excavator operations documentation   | <ul> <li>Who has duty of care?</li> <li>Worker's duty of care</li> <li>PCBU/Employer's duty of care</li> <li>Work health and safety legislative requirements</li> <li>Where to find Health and Safety information</li> <li>Question</li> <li>1, 2, 3, 4, 5, 6, 7, 12</li> </ul>  | Question 1, 2, 3, 4, 5, 6, 7, 8, 9, 14, 15, 16  | Performance Task 1-A                         | Knowledge assessment  1  Practical assessment  1. Pre-start.                                   |
| 1.2 Obtain, interpret, clarify and confirm work requirements   | <ul> <li>Worksite requirements</li> <li>Calculations</li> <li>Question</li> <li>7, 8, 9, 30, 51</li> </ul>   | Question 1, 2, 3, 4, 5, 6, 7, 8, 9, 13, 14, 15, 16, 32, 52, 59  | Task 1-A<br>Task 1-B<br>Task 1-F<br>Task 1-G | Knowledge assessment 2, 64  Practical assessment 3. Complete operations to specifications.     |
| 1.3 Identify hazards and environmental issues, assess the risks and implement control measures in line with workplace policies | <ul> <li>Earthmoving site hazards</li> <li>Environmental management plan (EMP)</li> <li>Earthmoving hazards and risks</li> <li>Decibel levels of common sounds</li> <li>Chemicals and solvents</li> <li>Fatigue</li> <li>Safety around trenches</li> <li>Confined space</li> <li>Disposing of environmentally sensitive fluid</li> </ul> | Question 11, 18,<br>19, 20, 21, 22, 23,<br>24, 25, 26, 27, 28,<br>29, 33, 34, 35, 39,<br>40, 41, 42, 43, 49,<br>50, 134 | Task 1-C<br>Task 1-E<br>Task 1-G<br>Task 1-J | Knowledge assessment 3, 7, 9, 38, 57, 58  Practical assessment 2. Drive and operate excavator. |

|  | <ul> <li>Clean up</li> <li>Job safety and environment analysis (JSEA) or Safe work method statement (SWMS)</li> <li>Question</li> <li>11, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 30, 32, 33, 34, 35, 42, 43, 49, 50, 52, 53, 54, 92, 152</li> </ul> |                                    |                      |   |
|--|--|------------------------------------|----------------------|---|
| 1.4 Select and wear personal protective equipment required for work activities   | • Tools and equipment  Question 30, 31, 36   | Question 31, 36                    | Task 1-D             | Knowledge assessment 4, 16  Practical assessment 1. Pre-start.  |
| 1.5 Obtain, identify and implement traffic signage requirements according to standard operating procedures and safe work practices | Question 35, 37, 38, 39, 52  | Question 37, 38                    | Task 1-H             | Knowledge assessment 5, 43, 44  Practical assessment 2. Drive and operate excavator 5. Load, unload and relocate excavator. |
| 1.6 Select required excavator equipment and/or attachments and confirm suitability for work activities                             | • Tools and equipment  Question  14, 59, 60, 61, 80  | Question 104                       | Task 1-I<br>Task 4-A | Knowledge assessment  6  Practical assessment  4. Attachments   |
| 1.7 Obtain and interpret emergency procedures for excavators, and be prepared for fires, accidents and emergencies                 | <ul> <li>Worksite requirements</li> <li>Emergency evacuation plan</li> <li>First aid and emergencies</li> <li>Safety plan</li> <li>Question</li> <li>10, 30</li> </ul>   | Question 10, 27,<br>28, 29, 30, 44 | Task 1-K             | Knowledge assessment  8  Practical assessment  1. Pre-start   |
| 1.8 Coordinate and communicate planned activities with others at the   | <ul><li>Communication</li><li>Communication - shift handovers</li></ul>  | Question 17, 93                    | Task 1-J             | Knowledge assessment  |

| site prior to commencement of work activity | <ul><li>Choosing the right communication method</li><li>Communicating with people</li></ul> | 19, 25, 34   |
|---|---|--|
|   | <b>Question</b> 17, 23, 29, 53, 54, 93  | Practical assessment 3. Complete operations to specification |

Element 2 - Operate excavator in line with established requirements

| Performance Criteria  | Learner Guide/PowerPoint   | Formative<br>Knowledge   | Assessment<br>Performance        | Summative Assessment   |
|---|--|--|----------------------------------|--|
| 2.1 Carry out pre-start and start-<br>up checks in line with workplace<br>procedures  | Question 62, 63, 64, 65, 66, 68, 69, 70, 71, 72, 73, 75, 76, 95, 122                                     | Question 59,<br>60, 61, 62,<br>64, 66, 68,<br>69, 76, 76, 77             | Task 2-A                         | Knowledge assessment 10, 11, 12, 13, 38, 39  Practical assessment 1. Pre-start                   |
| 2.2 Identify faults or defects and rectify or report within scope of own responsibility and according to workplace procedures                     | • Defective parts  Question 62, 63, 64, 65, 66, 67, 68, 69, 70, 71, 72, 73, 74, 75, 76, 95, 136, 137     | Question 62,<br>63, 65, 66,<br>69, 70, 71,<br>72, 73, 74,<br>75, 99, 100 |                                  | Knowledge assessment 12, 13, 39, 50, 51  Practical assessment 1. Pre-start                       |
| 2.3 Drive and operate excavator using techniques suited to equipment capabilities and site work conditions, and according to workplace procedures | Question 55, 56, 80, 81, 82, 88, 89, 92, 103   | Question 80,<br>89, 90   | Task 2-B<br>Task 2-C             | Knowledge assessment 17, 18, 20, 21, 24, 63  Practical assessment 2. Drive and operate excavator |
| 2.4 Monitor hazards and risks<br>during operations, and ensure<br>safety of self, other personnel,  | <ul> <li>Safety around trenches</li> <li>Overhead powerlines on poles (National<br/>Standard)</li> </ul> | Question 25,<br>40, 45, 46,<br>47, 48, 53,                               | Task 1-C<br>Task 1-G<br>Task 2-B | Knowledge assessment 14, 15, 18, 20, 22, 23, 30, 32, 38  |